



Seamlessly Integrated Operations Ecosystem

Hotel Kors

Task Board

+ Add Task Search Tasks

Show Filter

Active (32) Scheduled (1)

| Room | Guest Name | Task Label | Description | Staff Name | Time | Status |
|------|---------------|--------------|-------------------------------|------------|------------------|-------------|
| 621 | Robert Lai | Housekeeping | Water (1), Towel (1) | - | 01/12/2023 11:02 | Requested |
| 508 | Gabriel Smith | Housekeeping | Shampoo (1), Shower Gel (1) | Marilyn | 01/12/2023 11:05 | In Progress |
| 424 | Lisa Moore | Concierge | Buggy Service - 10:30 - 2 pax | Jolene | 01/12/2023 10:59 | Completed |

1 2 3 4 > Assign

Tasks

- Housekeeping 2
- Concierge 1
- Operator 1
- Bellboy 1
- Duty Manager 0
- F&B 1
- Maintenance 1

Tasks

- Requested 1
- In Progress 1
- Completed 1
- Assigned 3
- Cancelled 1

Powering over 30,000 rooms in 32 cities



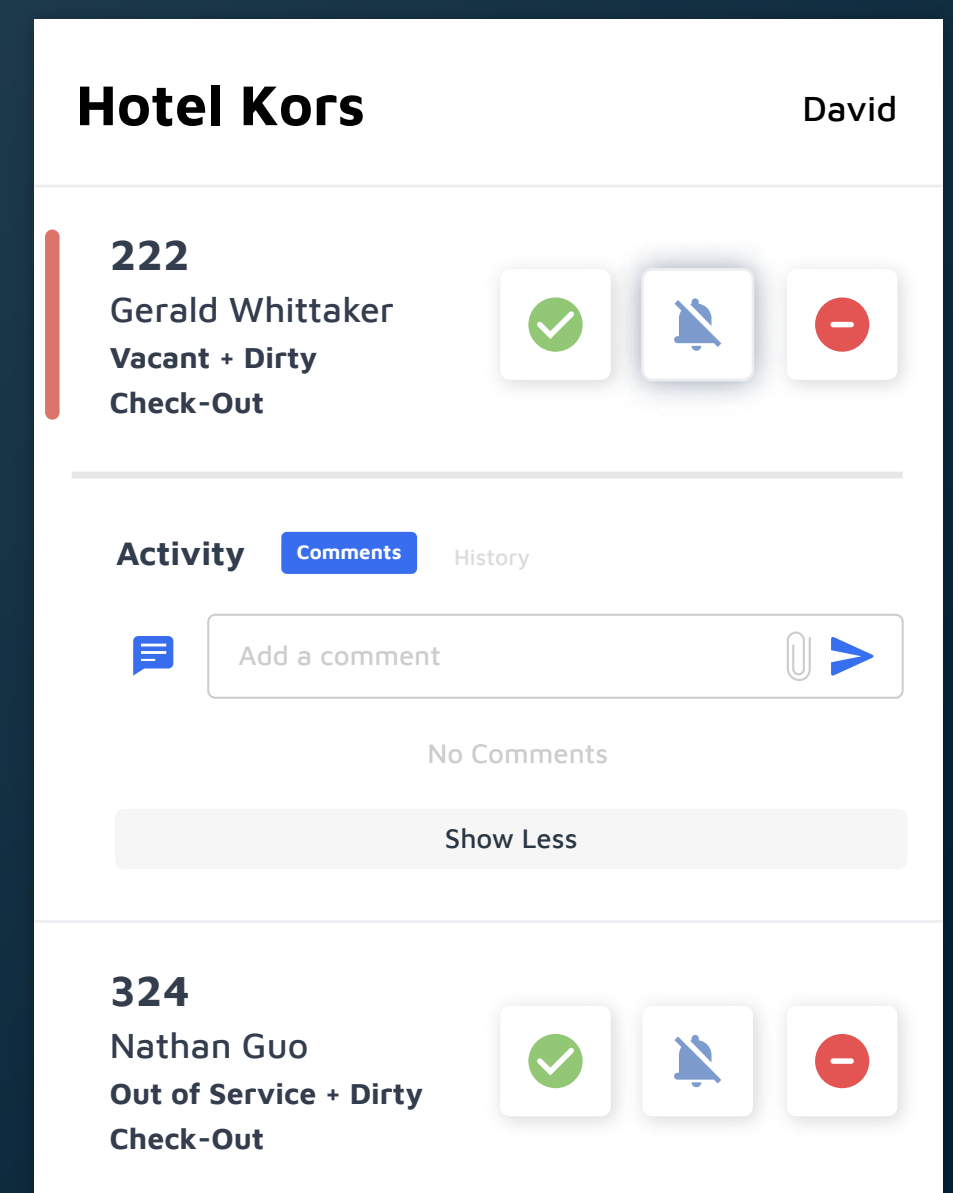
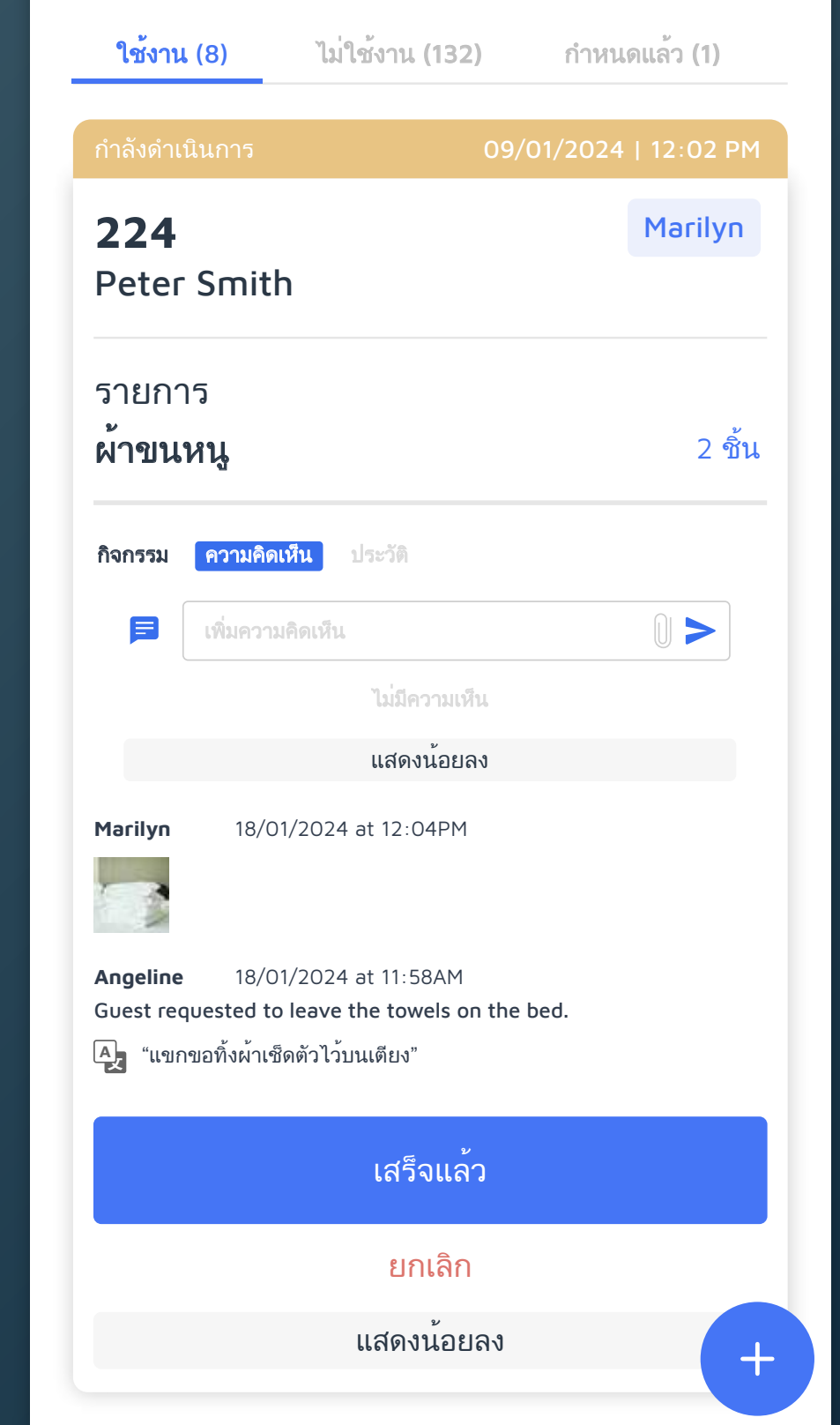
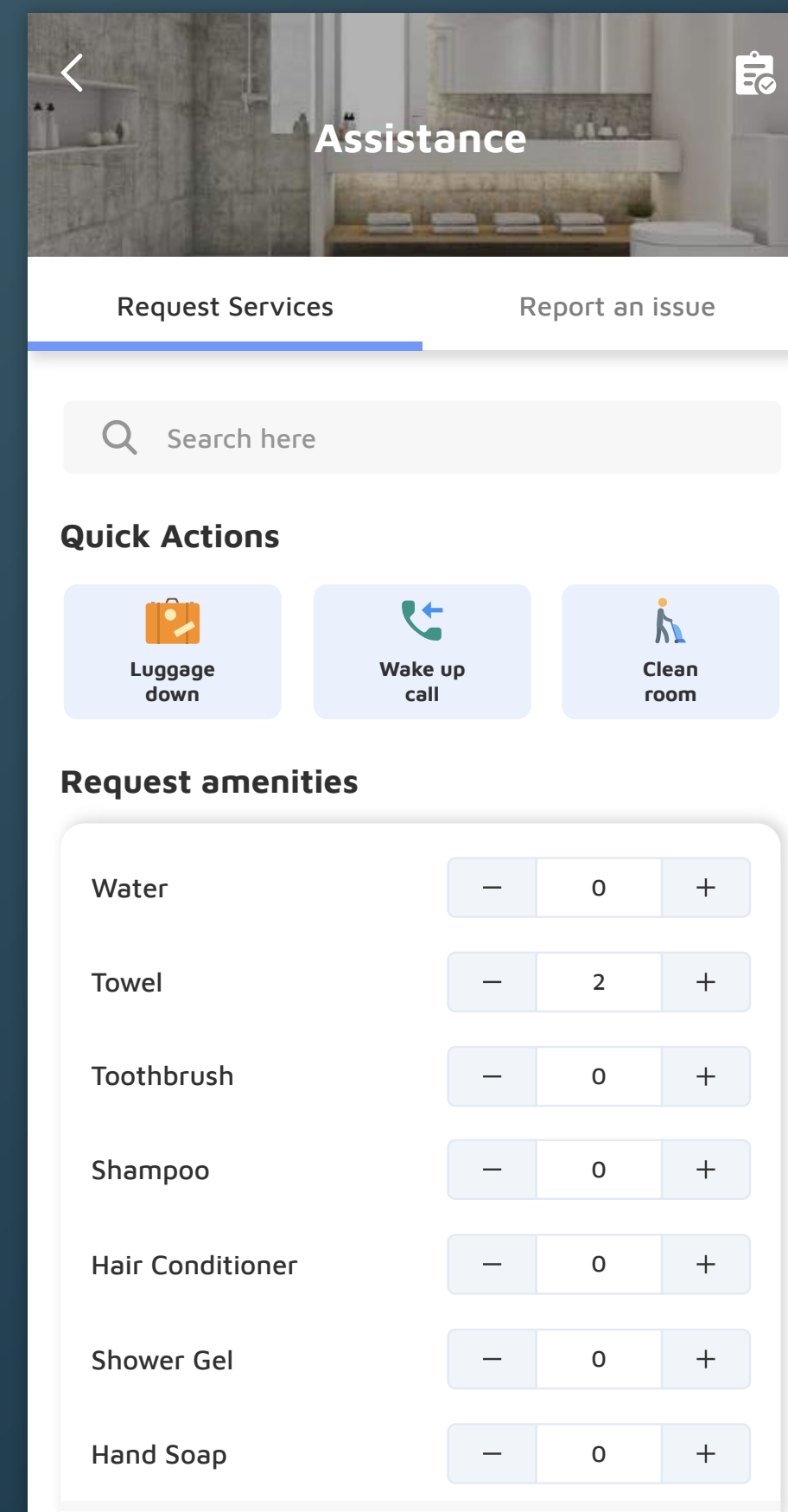
Vouch Hotel Operations Management Ecosystem (Vouch HOME)

Seamlessly integrated solutions designed to optimise the routines of every hotel operations department.

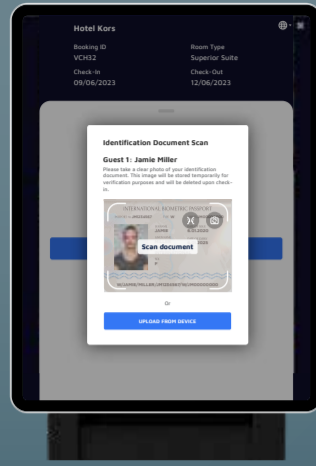
From contactless guest requests and task management to housekeeping room assignment, Vouch HOME ensures buttery smooth operation, resulting in happier staff and more positive guest reviews.



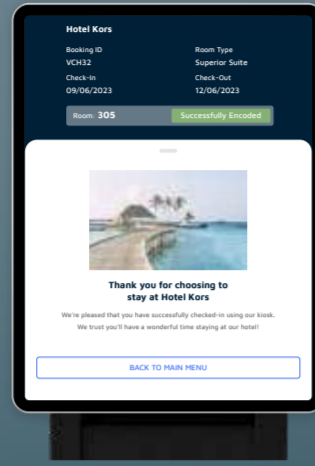
Back-end operating system is designed to function even without strong internet connection.



Vouch Check-In

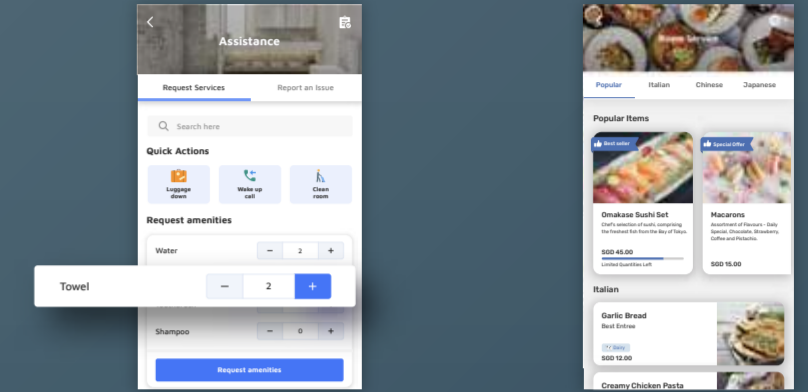


Self-register, pre-authorise and validate identity upon arrival at hotel

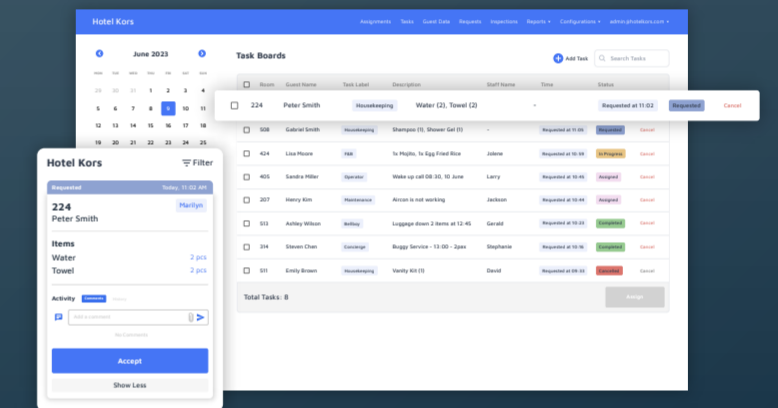


Room Requests / Contactless Dining

Guest places orders for room requests or in-room dining orders



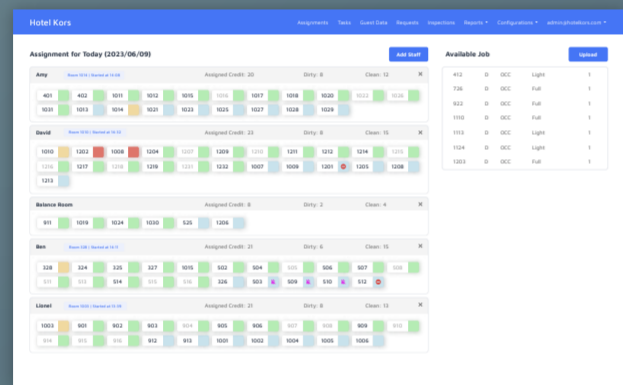
Order is automatically routed to back-end Task Manager for completion to the relevant department



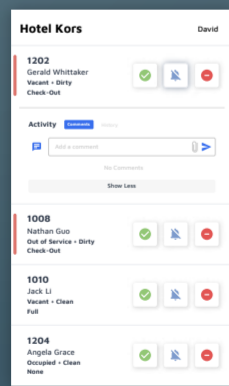
Staff can initiate pick up of task on mobile without assignment. Supervisor views task progress in real-time as staff updates

Housekeeping Room Assignment

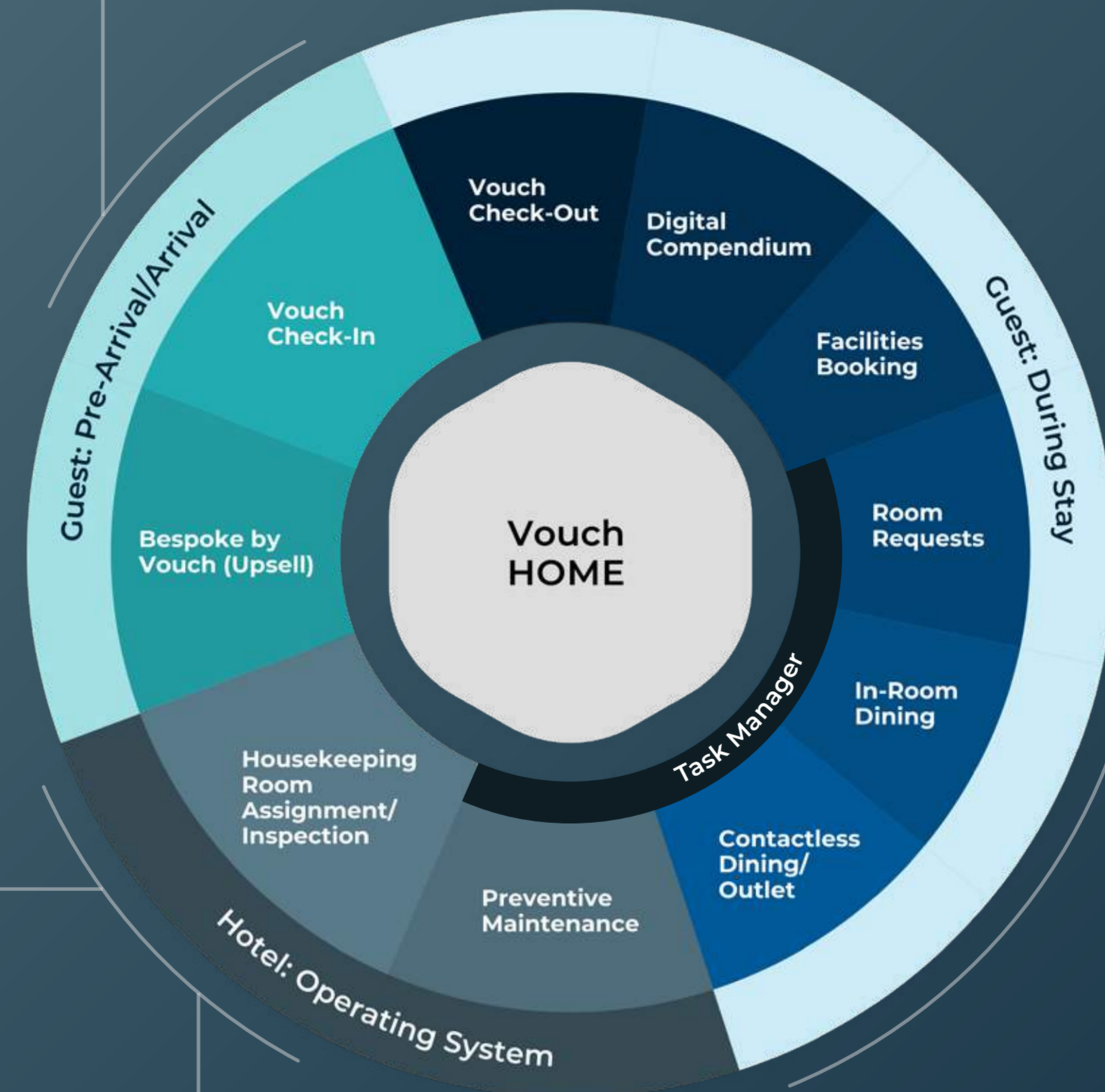
Assign daily housekeeping to room attendants in a flash with Auto-Assign function



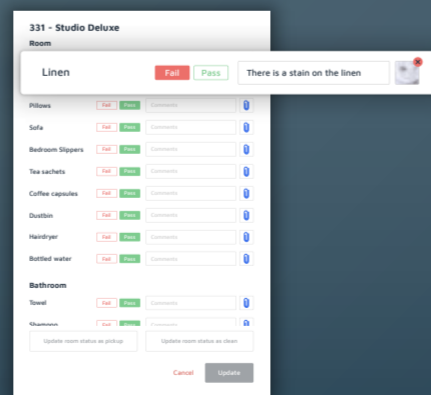
Assignments are pushed to respective housekeepers in real time



Attendants receive assignments on mobile and progress is updated instantly

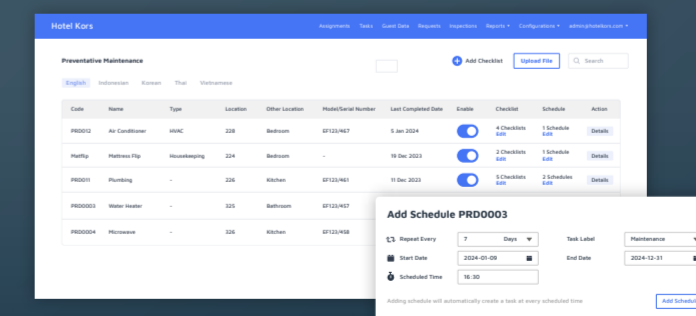


Room Inspection

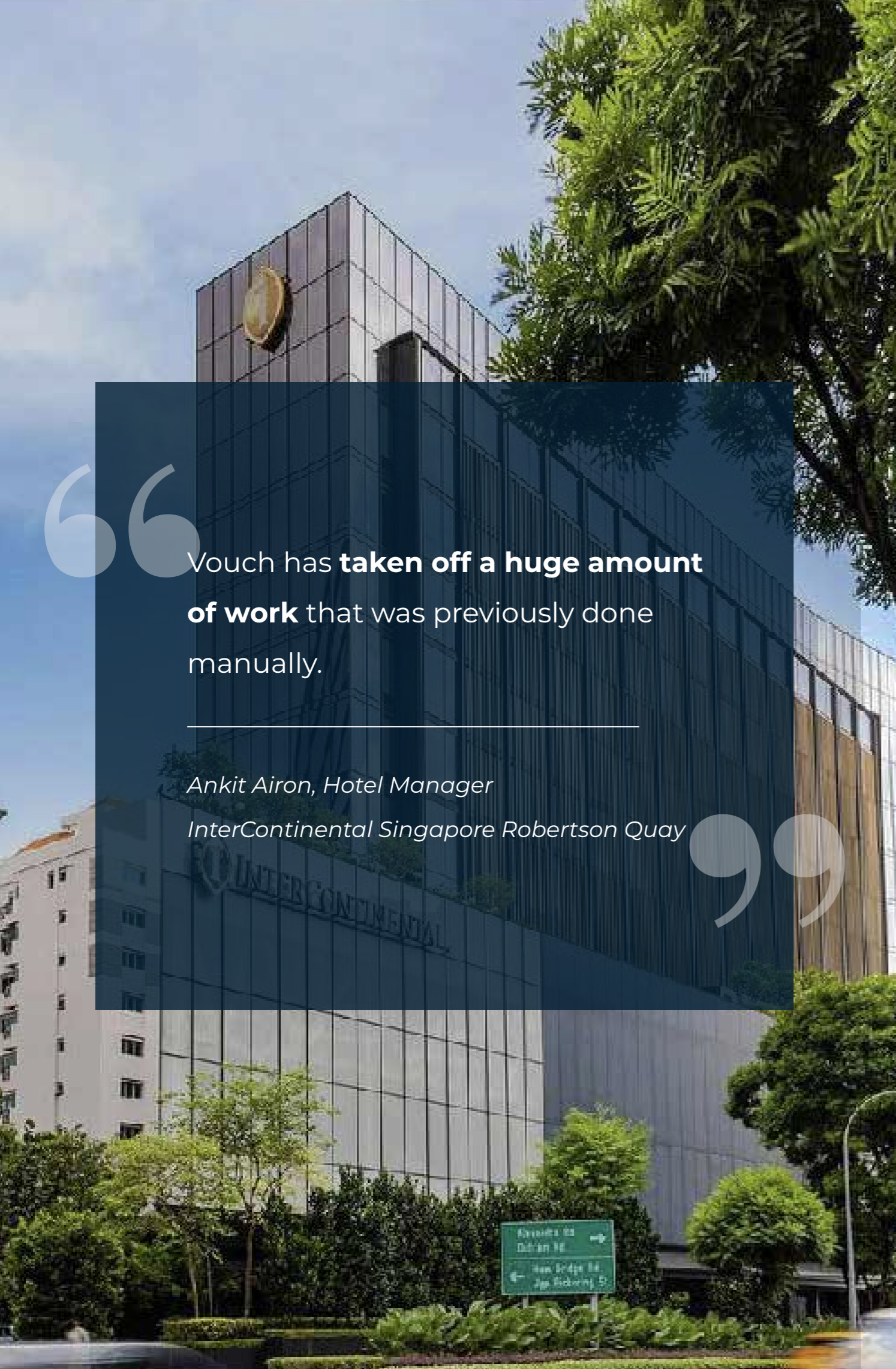


Allow more consistent room inspection with customised checklists, comments and photo attachments

Preventative Maintenance



Schedule routine maintenance tasks and automate reminders in a timely manner

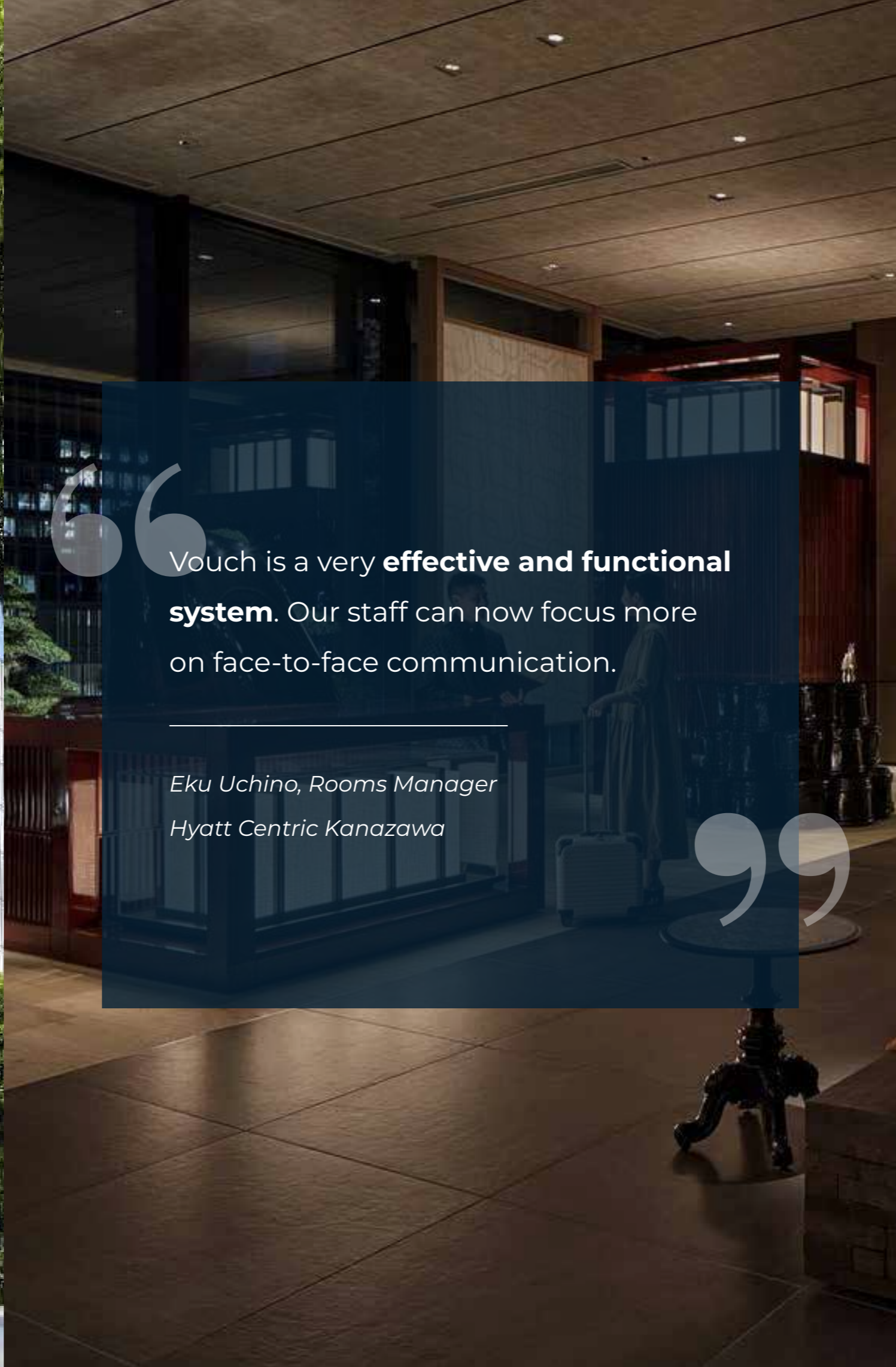


“

Vouch has **taken off a huge amount of work** that was previously done manually.

*Ankit Airon, Hotel Manager
InterContinental Singapore Robertson Quay*

”



“

Vouch is a very **effective and functional system**. Our staff can now focus more on face-to-face communication.

*Ekun Uchino, Rooms Manager
Hyatt Centric Kanazawa*

”

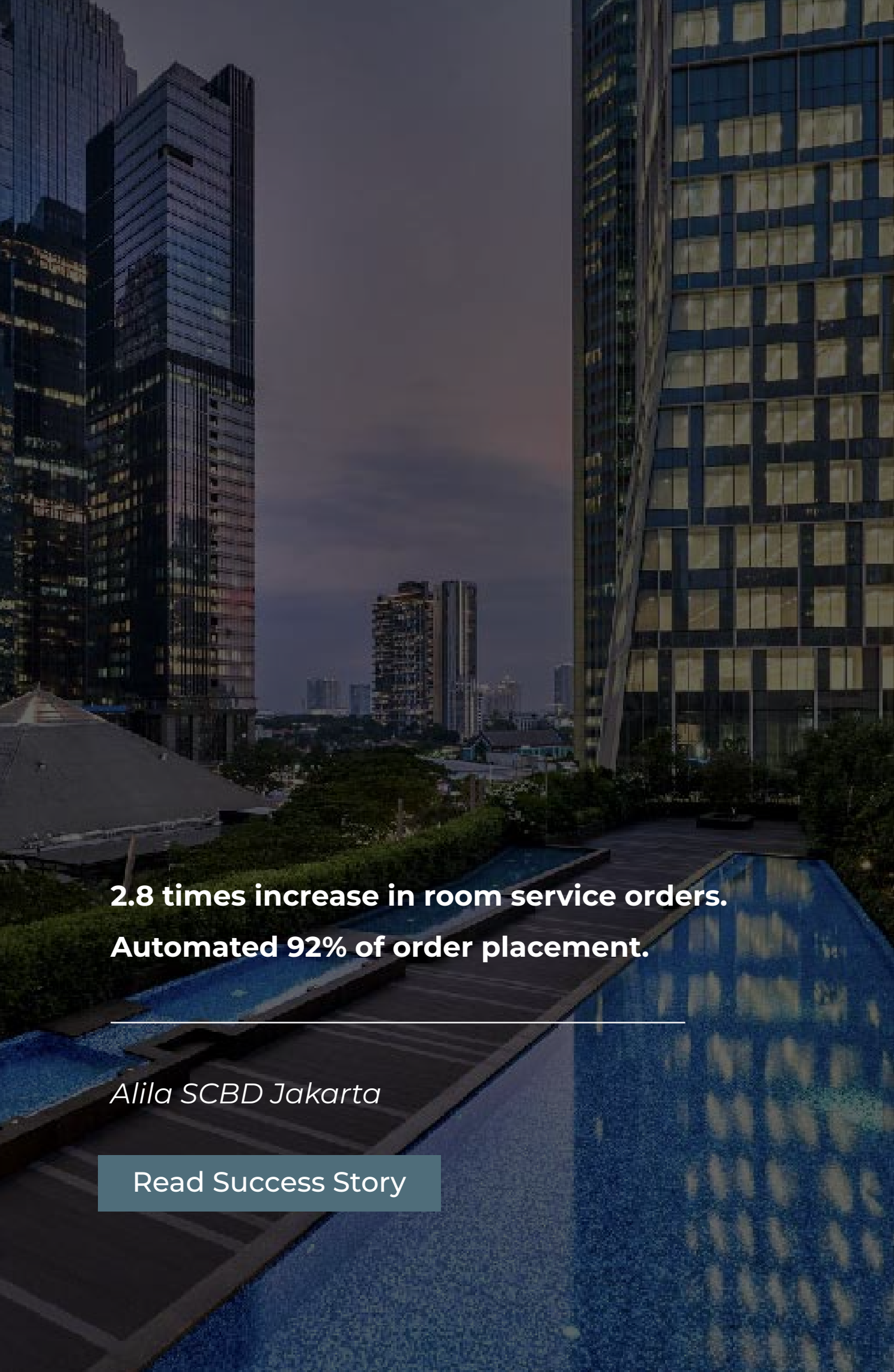


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We **highly recommend Vouch** for streamlining hotel operations.

*Suman Paul, Director of Food & Beverage
Hyatt Regency Koh Samui*

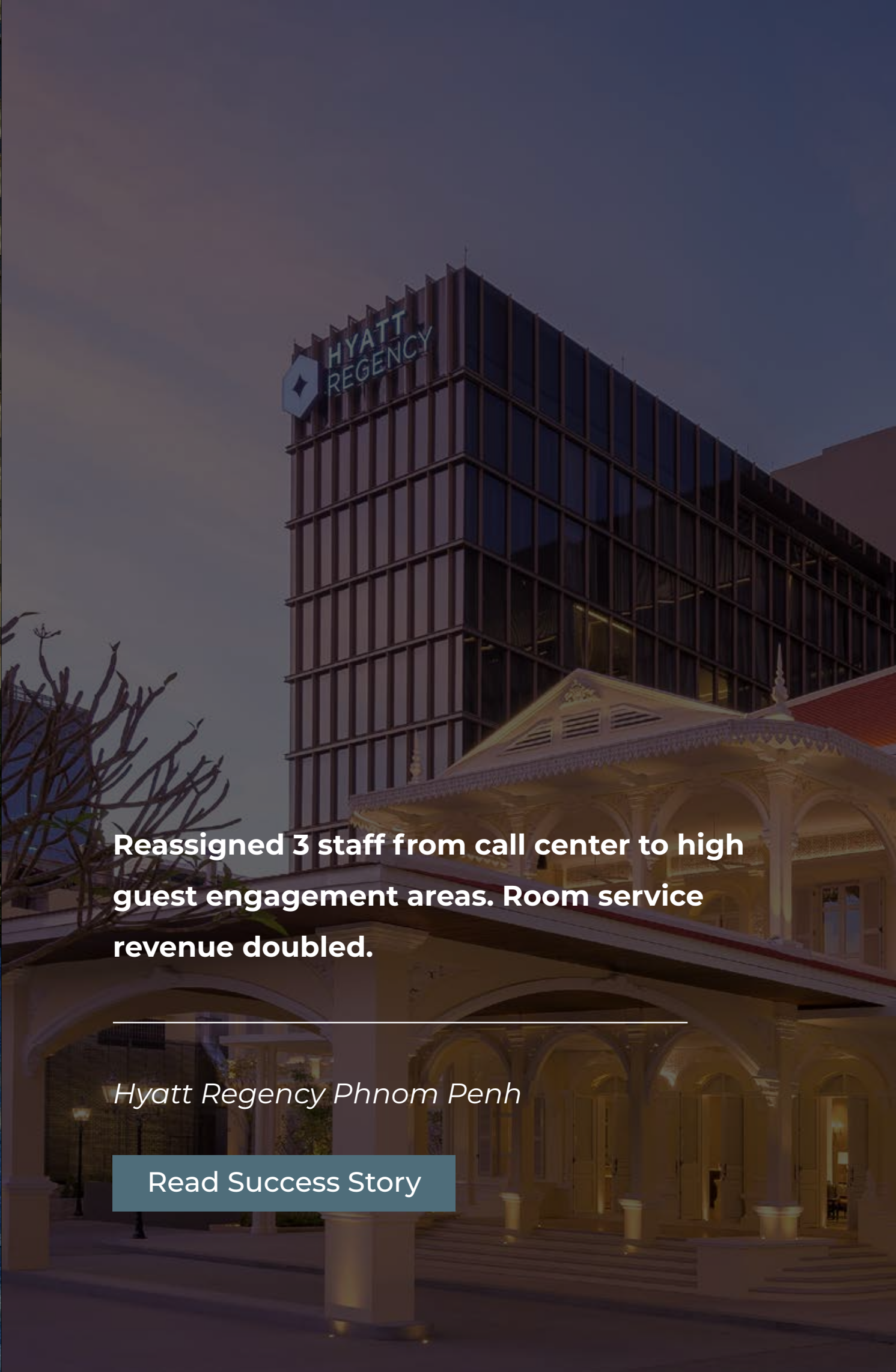
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**2.8 times increase in room service orders.
Automated 92% of order placement.**

Alila SCBD Jakarta

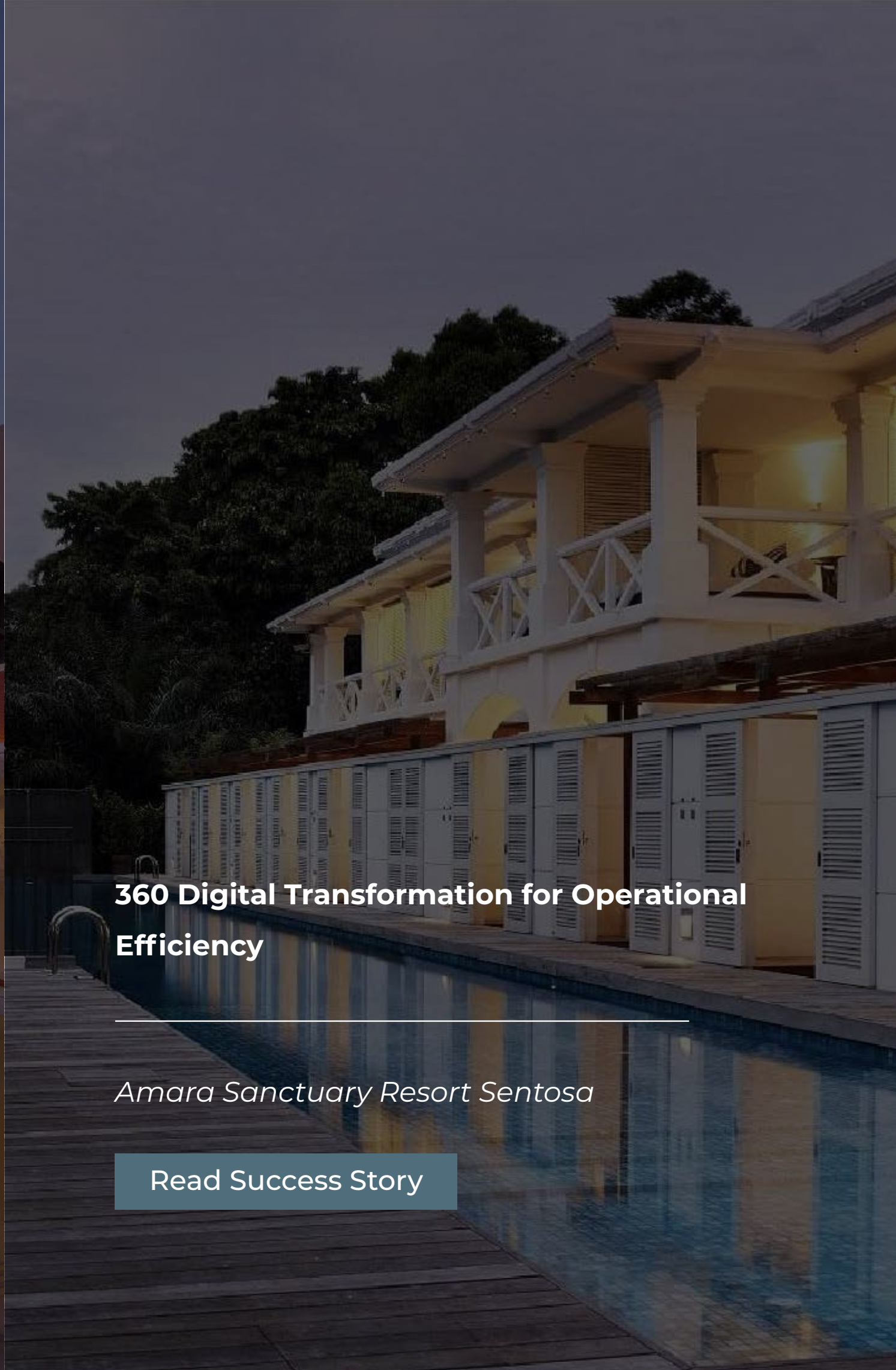
[Read Success Story](#)



**Reassigned 3 staff from call center to high
guest engagement areas. Room service
revenue doubled.**

Hyatt Regency Phnom Penh

[Read Success Story](#)



**360 Digital Transformation for Operational
Efficiency**

Amara Sanctuary Resort Sentosa

[Read Success Story](#)



Get in Touch

Vouch is an award-winning travel-tech company that offers a seamless ecosystem of digital solutions for streamlining hotel operations, enhancing guest experience and boosting revenue. Validated and approved by international chains, Vouch has helped hotels across APAC solve core problems faced by the hospitality industry today.

Revolutionise with Vouch. Reach out for a consultation today.

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