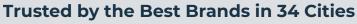


# Guest Experience Platform

Powering Productivity at 100%

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domain.com





9:41

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Q 입력해주세요

실내 수영장



Amethyst



PUBLICO

Facilities



Hotel Info



InterContinental Aitutaki

Suite 101

Q Search here

Hope you're enjoying your stay!

Assistance

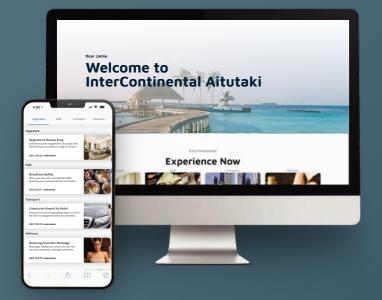
Hi Jamie!

All Services

Room Service

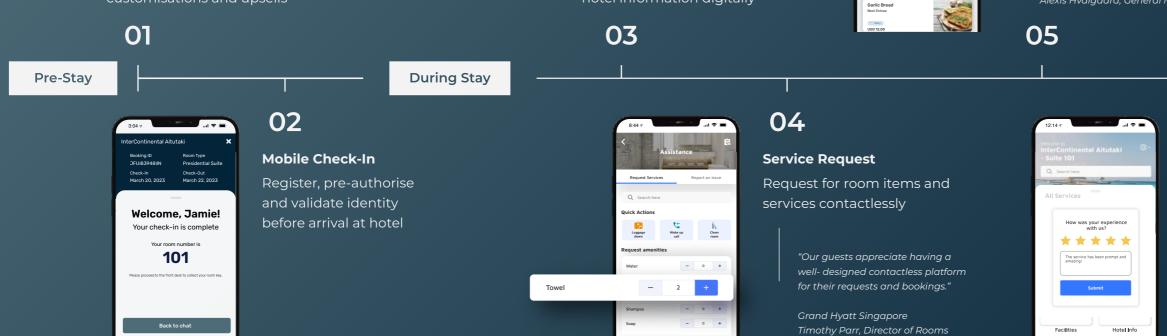
## **End-to-End Solution for All Guest Touchpoints**

High usage rates with no app download required.



#### **Bespoke by Vouch**

Pre-arrival platform that collects guests' data and recommends relevant stay customisations and upsells



**Digital Compendium** 

Stay paper-less and provide

hotel information digitally

and place orders to be sent

**Contactless Dining** 

Browse attractive menus

directly to the kitchen

Fraser Suites Perth

"The biggest impact has been the ability for guests to order room service, which allowed us to compete with other online food ordering apps."

Alexis Hvalgaard, General Manager

### **Facilities Booking**

Self-serviced access to make bookings for facilities before and during their hotel stay

> *"87% of guests are making facility* bookings on their mobile phones without the need for staff assistance in the hotel's opening month."

PARKROYAL COLLECTION Marina Bay Nadia, Front Office Manager

07

Post-Stay

### 06

### Mid-Stay Survey

Negative reviews received during stay are flagged out for timely service recovery



Streamline Your Hotel Operations, Enhance Guest Experience and Boost Your Revenue with Vouch



### SCAN ME

to find out how the Vouch Guest Experience Platform can work for your hotel

### **Get in Touch**

8.44 ∢

Request Services

Q Search here
Quick Actions

Luggage down

Water

Towel

Toothbrush

Shampoo Soap

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**Request amenities** 

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Report an issue

Clean room

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Our app-less platform allows seamless interaction between hotel and guests from pre-stay to check-out, all from the convenience of their mobile phones, without the need to download an app.

Revolutionise with Vouch. Reach out for a consultation today.

### Email

sales@vouchconcierge.com

### Connect

(in

linkedin.com/company/vouchsg

### Website



www.vouchconcierge.com





facebook.com/vouchsg

### **Integration Partners**









and more

